



**CenturyLink**  
1600 7<sup>th</sup> Avenue, 15<sup>th</sup> Floor  
Seattle, Washington 98191  
206-345-6224 (phone)  
425-301-8411 (cell)  
E-mail: [phil.grate@centurylink.com](mailto:phil.grate@centurylink.com)

**Phil Grate**  
Director Montana  
Regulatory and Legislative Affairs

March 20, 2015

Montana Public Service Commission  
Kate Whitney  
Division Administrator - Regulatory Division  
1701 Prospect Avenue  
Helena, MT 59620

**Hand Delivered**

Re: Docket No. D2014.11.91

Dear Ms. Whitney:

Among other things, The Montana Public Service Commission's August 26, 2014 Notice of Commission Action in Docket No. N2014.4.38 orders Qwest Corporation doing business as CenturyLink QC (CenturyLink QC) to file reports with the Commission as follows:

- The OOS<24 Hours reports for each month beginning March, 2014 through July, 2014, for each legacy Qwest wire center in the same format as the OOS<24 Hours reports provided to the PSC in March, 2014.
- Beginning with August, 2014, and until further Commission action is taken, the same OOS< 24 Hours monthly report described above. In addition, CenturyLink shall provide at a minimum, for each OOS trouble report not cleared within 24 hours, the following information:
  - a. Customer Name
  - b. Customer Street Address (not a mailing address such as a PO Box)
  - c. Date and time OOS trouble was reported
  - d. Type of trouble reported
  - e. Date and time the OOS trouble was cleared
  - f. Description of the action taken to clear the trouble
  - g. Did the trouble involve outside plant, and if so, did it involve a subscriber carrier system?
  - h. If so, provide the type and manufacturer of the carrier system and an estimate of when the system was installed

Kate Whitney  
March 20, 2015

On October 6, 2014, CenturyLink QC filed a Motion for Protective Order in Docket No. N2014.4.38 seeking protection from public disclosure of the information contained in the above mentioned reports. At its November 13, 2014 open meeting the Commission granted CenturyLink QC's motion which is memorialized in Order No. 7345a with a service date of November 24, 2014.

Also, in a November 12, 2014 Notice of Commission Action the Commission consolidated Dockets No. N2014.4.38 and D2014.11.91 and, as of November 12, 2014, is administering the dockets under Docket No. D2014.11.91.

Therefore, in accordance with the above referenced August 24, 2014 and November 12, 2014 Notices of Commission Action, and Order No. 7345a granting of CenturyLink QC's motion for protection from public disclosure, CenturyLink QC is filing herewith on yellow paper in Docket No. D2014.11.91 the following **confidential** reports:

- The OOS<24 Hours report for the Month of February, 2014, for each legacy Qwest wire center in the same format as the OOS<24 Hours reports provided to the PSC in March, 2014.

Questions about this confidential report can be directed to me.

Respectfully,

A handwritten signature in black ink, reading "Philip E. Grate". The signature is written in a cursive, flowing style with a large initial "P" and a long, sweeping underline.



**CERTIFICATE OF SERVICE**

**I HEREBY CERTIFY** that true and correct copies of the foregoing were served on March 20, 2015, in the manner shown and addressed as follows:

**Hand delivered:**

Kate Whitney, Administrator  
Utility Division  
Montana Public Service Commission  
1701 Prospect Avenue, P.O. Box 202601  
Helena, MT 59620-2601  
[kwhitney@mt.gov](mailto:kwhitney@mt.gov)

William C. Ballard  
LocationAge  
413 Saint Lawrence Drive  
Silver Spring, MD 20901-2626  
[bill.ballard@locationage.com](mailto:bill.ballard@locationage.com)

Dennis R. Lopach, PC  
4 Carriage Lane  
Helena MT 59691  
[Dennis.Lopachc@gmail.com](mailto:Dennis.Lopachc@gmail.com)

**Via e-mail:**

Monica Tranel, Esq.  
Montana Consumer Counsel  
PO Box 201703  
111 North Last Chance Gulch, Suite 1B  
Helena MT 59620-1403  
[mtranel@mt.gov](mailto:mtranel@mt.gov)

Peter G. Scott, Esq.  
Gough, Shanahan, Johnson & Waterman  
682 S Ferguson Avenue, Suite 4  
Bozeman, MT 59718  
[pgs@gsjw.com](mailto:pgs@gsjw.com)

Dr. Robert Loube  
Rolka, Loube and Saltzer Associates  
10601 Cavalier Drive  
Silver Spring, MD 20901  
[bobloube@earthlink.net](mailto:bobloube@earthlink.net)

Tre Hendricks  
CenturyLink  
902 Wasco Street  
Hood River, OR 97031  
[Tre.Hendricks@centurylink.com](mailto:Tre.Hendricks@centurylink.com)

DATED this 20th day of March, 2015

A handwritten signature in black ink, appearing to read "Shelley Glueckert".  
Shelley Glueckert